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<u>MEMORANDUM</u>

August 15, 2022

TO: All Agencies

FROM: Timothy Galluzi, EITS Administrator and State Chief Information Officer

SUBJECT: Changes to State Website Platform Modernization Initiative

The Enterprise Information Technology Services (EITS) Division has been working for several years to replace Ektron, the state's end-of-life website content management system with a modern, robust, secure, cloud-based, and feature-rich platform with improved accessibility options that all agencies in the executive branch will be able to use. The State Website Platform Modernization Initiative kicked off in January 2022 with its first phase of implementation, which included a discovery phase, the migration of ten websites to the new platform, and training for content managers of those ten websites.

The project was paused in July to assess a technical misalignment between the new platform and the state's environment and additional potential project risks. As a result of the assessment and to ensure that the state provides a robust, easy-to-use system that meets the needs of agencies, EITS has ceased moving forward on the current trajectory and is re-examining all project requirements as it determines the best path forward.

The State Website Platform Modernization Initiative remains a top priority for EITS, and the end goal remains the same: to replace Ektron with a modern, easy-to-use content management system. Until a new path forward is identified, agencies that currently use Ektron will continue to use Ektron to manage their websites.

The original timeline estimated this project would be complete by June 2023; however, the project changes extend the timeline, and given the complexity of these types of projects, it means agencies will be using Ektron until a suitable solution can be identified.