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<u>MEMORANDUM</u>

January 11, 2022

TO: All Agencies

FROM: Timothy Galluzi, Administrator

SUBJECT: **New State Website Content Management System**

Today the Board of Examiners approved a work plan to contract with Carahsoft Technology Corp that authorizes Adobe Experience Manager to replace Ektron, the state's end-of-life website content management system (CMS). The Enterprise IT Services Division (EITS) Project Management Office and Website Support Services teams will work closely with both Adobe and their implementation partner Argil DX. Adobe Experience Manager is a modern, robust, secure, cloud-based, and feature-rich platform with improved accessibility options that all agencies in the executive branch will be able to leverage. This new CMS will reduce the reliance on third-party website services, ensure the most economical use of the state's information systems, and increase compliance with federal laws such as the Americans with Disabilities Act (ADA).

The implementation of the new enterprise CMS is expected to take approximately 18 months, and all 116 public-facing state websites currently managed in Ektron will be migrated to the new system. Websites that are behind the state's firewall and not accessible to the public, including any legacy intranet sites (e.g., http://XXX.intra.nv.gov/), will not be migrated to the new CMS. Ektron will remain in operation until all websites have been successfully transitioned. EITS does not yet have a schedule for the website migration, nor for end-user training. However, the project team will be communicating with affected agencies throughout implementation and will share migration and training schedules as soon as they are available.

Apart from the agencies that may negotiate with EITS per NRS 242.131, state agencies and elected state officers are required to use EITS' services and equipment, including the new CMS. Agencies that are currently using other software or marketing services to manage their websites are encouraged to eliminate such duplicative costs during the upcoming budgeting cycle. All state agencies pay the EITS Infrastructure Assessment, which includes access to the state's CMS, ADA support and training, and the Website Support Services team's help. The ongoing costs for the new CMS may increase the EITS Infrastructure Assessment for the 2023-2025 biennium. However, the cost of the potential increase is not known at this time. That will be determined during the upcoming budget build process and will be communicated to agencies at that time.